IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor : Guo et al.

Appln. No.: 10/099,673

: March 14, 2002 Filed

CONVERSATIONAL INTERFACE

AGENT

Docket No.: M61.12-0396

Group Art Unit: 2671

Examiner: Nguyen

AMENDMENT

I HEREBY CERTIFY THAT THIS PAPER IS BEING SENT BY U.S. MAIL, FIRST CLASS, TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450, THIS

PATENT ATTORNEY

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

For

This is in response to the Office Action mailed on above-identified 13, 2004. Please amend the December application as follows.